

# globalNEWS

## Turnify Births For Optimization Of Health-Care Delivery

A new queue management solution known as Turnify Solution has been developed to reduce long waiting time, improve patient satisfaction and optimize care delivery at the hospital.

At the official launch of Turnify and inauguration of the Greater Mowe Tech Community, with the theme: Patients Should Not Have to Gamble with Their Time, held in Makogi recently, Chairman of Magboro Area Community Development Committee (ACDC), Hon. Prince Adeshina Olukoga, in his goodwill message, appreciated the team for the innovation which he described as a welcome development deserving of the ACDC's support.

He said the innovation would enthrone a culture of organization and operational efficiency by eliminating the cycle of frustrated patients and overcrowded waiting areas at the hospital, which encouraged some people to resort to self-medication and endanger their lives.

In his presentation on "The Story Behind Turnify," founder/team lead, Dr. Victor Ogunsanya, noted that Turnify Solution was built for smoother service, clearer flow and less waiting at the hospital. "Turnify gives teams the essentials to manage patient flow with more control, better visibility and a cleaner experience across every point of care," he stated.

According to Dr. Ogunsanya, with Turnify a patient could, among other things, schedule clinic visits in advance, join virtual queue, track real-time queue progress/monitor queue movement, receive notification/updates automatically as the queue progressed, leave the waiting area with confidence, and know exactly when to arrive at the facility or return to the waiting area.

He also highlighted the benefits of Turnify to



**Magboro ACDC Chairman, Hon. Prince Adeshina Olukoga, delivering his goodwill message at the Official Launch of Turnify and Inauguration of the Greater Mowe Tech Community**



**Magboro ACDC Chairman, Hon. Prince Adeshina Olukoga (right) with the Founder/Team Lead of Turnify at the official unveiling of the tech solution**

include reduced patient anxiety and staff interruptions as well as reduced cost of wasted patient time.

Activities at the event included presentations on "The Cost of Waiting: Estimating Time Lost in Healthcare" by Mr. Yomi Adelowotan and "The Waiting Room Experience: Challenges of Manual Patient Flow" by Dr. Mrs. Nike Odewole as well as

official unveiling and live demonstration of Turnify; Background to the Ogun Tech Community's Mission to Position Ogun State as an Emerging Technology Hub; official unveiling of the Greater Mowe Chapter of the Ogun Tech Community; and launch of the Greater Mowe Tech Community WhatsApp Group.